



Press Release

NARA and RIKI enter into exclusive partnership for the future development and dissemination of differential monitoring, risk assessment, and key indicators

October 1, 2015

The National Association for Regulatory Administration (NARA) and the Research Institute for Key Indicators (RIKI) have entered into an exclusive partnership for the future development and dissemination of differential monitoring, risk assessment and key indicators. Announced by NARA President Tara Orlowski to an enthusiastic audience during NARA'S 2015 NARA Annual Licensing Seminar in Boston, MA, this collaboration comes at an opportune time as human services licensing agencies grapple with increasing caseloads with shrinking state budgets. It is the proverbial "doing more with less".

The essence of differential monitoring, risk assessment and key indicators is their ability to target program monitoring and licensing visits focusing on programs that are having difficulty complying with rules, regulations or standards while at the same time conducting abbreviated visits with programs that have a history of high compliance with rules, regulations or standards. With this approach, states and jurisdictions can reallocate limited resources in a very cost effective and efficient manner.

Directed by research psychologist Dr Richard Fiene, RIKI, has been a major contributor to the development and dissemination of differential monitoring in the United States and internationally. Dr Fiene developed these methodologies in the late 1970's, early 1980's, and has written extensively on their development and revision over the past 40 years.

With this agreement NARA, a national leader in human care regulation for forty years, assumes the mantel for leading the future development and dissemination differential monitoring, risk assessment and key indicators. Led by a team of expert human service licensing consultants, NARA is poised to assist states and jurisdictions in helping to realign human service program monitoring and licensing systems to make them more efficient and effective. These methodologies apply to all human service delivery systems from early care and education to child welfare, child and adult residential, personal care homes, assisted living, and foster care.

States and jurisdictions who are interested in pursuing these innovative program monitoring models should contact Marcus Williams, Executive Director of NARA at marcuswilliams@naralicensing.org and check out their website at <http://www.naralicensing.org/>.